



LINZ, JULY 2020

SAFETY AND CUSTOMER SERVICE SPOTLIGHTED AT SILHOUETTE INTERNATIONAL

IT'S BACK TO THE OFFICE AS PRECAUTIONARY MEASURES ARE RELAXED AT THE COMPANY'S HEADQUARTERS

The COVID-19 crisis has had a significant impact on all our lives. It has brought us closer together, made us focus on what's important and forced us to collaborate more closely to stop the virus from spreading. The health of our employees has always been our top priority at Silhouette International. That is why we put extensive precautionary measures in place both at our Linz headquarters and throughout our sales operations in other countries to protect our employees and prevent the spread of COVID-19. Now that the number of cases in Austria has fallen, we can see that our collective solidarity and personal efforts during this challenging period have been effective in fighting the virus. We are therefore very pleased to report that the many measures that have been put in place at our headquarters have been relaxed over the past three weeks.

Since mid-March, all office-based employees have been working from home and production has been temporarily suspended. In light of the positive developments in Austria, all our employees are returning to work at the Silhouette International headquarters with immediate effect. All the appropriate safety measures have been put in place for a safe return to work.

During the COVID-19 crisis, shifts in our production and dispatch departments were changed so that physical contact between workers would be kept to a minimum. Shifts are no longer being separated and the Lens Lab is back up and running as normal. However, direct contact with other departments – such as between the production and office areas – will be kept to a minimum, and employees will observe social distancing.

Despite the welcome fall in COVID-19 cases in Austria and the relaxation of many measures, we have a long way to go before we return to normality. We will be closely monitoring developments in Austria and around the world so that we can continue to safeguard the health and safety of our employees and partners.



We remain focused on providing you with the excellent service you have come to expect of us and will remain steadfastly by your side as we navigate these challenging times together. We are sure that our combined strength and solidarity will enable us to overcome this period of uncertainty.

FURTHER INFORMATION:

Headquartered in Linz, Austria, Silhouette International Schmied AG is the world's leading manufacturer of premium eyewear, with over 1,500 employees worldwide. With 13 international subsidiaries, the family-owned company is the market leader in rimless eyewear, which has brought it acclaim and success around the world. Exports account for 95% of its production. Silhouette eyewear is available in over 100 countries. Since 2017, the company has been a full-service provider of frames and lenses – made in Austria. In 2019, around 1.6 million pairs of glasses were sold worldwide and the company reported €161 million in revenue.

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